

G-64208 EAAR 2

Description:

Pay Rate:

Location: Syracuse

Supervisor: Liselle Duntin

Posting Date: 03/04/2025

About the Position:

Under general supervision possess the qualifications listed below and have the ability to perform the following job duties and responsibilities including, but not limited to:

Duties & Responsibilities:

- All duties in the EAAP 1 job specifications
- Advances Energy Affordability and Assistance programs related to billing corrections including (No Bill, Cancel/Rebill)
- Support EAAP management in day-to-day Operations
- Relevant reporting and processing including daily and exceptions
- Escalated program concerns and inquiries
- Employee knowledge sharing and providing job training opportunities
- Assisting/Building and Update representative skills for different Energy Affordability and Assistance programs (EAP/AMP/or future programs) related skills

Qualifications:

- Post and Bid from those currently holding an EAAR 1 role
- Minimum of one (1) year seniority in EAAR 1B role
- Must pass knowledge based test

Many of the terms and conditions of employment for this position are defined by the current L97 and/or L97C collective bargaining agreements (CBA's). Employees awarded positions are subject to and bound by the terms of these CBA's as well as other agreements (MOA's, MOU's, ...) between the Company and Union. If you have any questions please contact a L97, L97C Union Steward.

L97C bidding procedure:

All employees who are covered by the terms of the L97C CBA (Gold Book) are required, starting May 5, 2024, to submit job bids on or before the above close date **electronically through the Sodales job bidding system**. Employees must submit bids through Sodales for both Gold and Blue Book positions. The Company will not be accepting bids from L97C represented employees via email, fax or paper going forward. Information on accessing and using Sodales can be found on [Gridhome](#), as well as this link sending you directly to [Sodales](#).

Candidates will be considered based on their seniority and the information provided on your application. Candidates who choose to submit incomplete applications may be deemed unqualified or ineligible for the posted position.

L97 bidding procedure:

All employees who are covered by the terms of the L97 CBA (Blue Book) are required, to submit bids on or before the above close date electronically through Sodales job bidding system (**highly recommended**), emailing bids to RecruitingNY@nationalgrid.com or fax bids to (315)401-7890.

Bidders seeking to be considered have the responsibility to fully set forth your qualifications on the job vacancy bid form. Candidates will be considered based on their seniority and the information provided on, or attached to, the bid form. Candidates who choose to submit incomplete forms may be deemed unqualified or ineligible for the posted position.