

# C-39292 Ch Service Rep A

**Description:**

**Pay Group: 21**

**Location: Herkimer**

**Supervisor: Kurt Ackerman**

**Unposting Date: 12/20/2022**

**About the position:**

Under general supervision to work with and direct a group of Service Representatives. May be required to help field-train Service Representatives in all phases of Service work, and assist in both preparing and presenting classroom instruction.

**Job Qualifications:**

- Must have a valid driver' license
- Must have a valid USDOT Medical Card (in applicable locations)
- Must have at least two (2) years' experience as a Service Representative C;
- Must have demonstrated ability to direct employees and perform all phases of Service work;
- Must have a good knowledge of Company practices and standards relating to this type of work;
- Must possess the knowledge to capably assist Service Representatives in troubleshooting the most complicated Service problems.

**Only bids received on or before the above close date will be given consideration. Email bids to [RecruitingNY@nationalgrid.com](mailto:RecruitingNY@nationalgrid.com) or fax bids to (315)401-7890.**

**Bidders seeking to be considered for posted positions have the responsibility to fully set forth their qualifications on the job vacancy bid form. Candidates will be considered based on their seniority and the information provided on, or attached to, the bid form. Candidates who choose to submit incomplete forms may be deemed unqualified or ineligible for the posted position.**