

Registration process

You can easily sign up or activate your account by using one of the following methods:

1. Go online and visit: www.lifetimebenefitsolutions.com, click on the participant box, then click on the Telehealth – Telemedicine Services box, scroll down and click on the green box Click Here to Register Now; OR you can go to: www.mdlive.com/LBSDialADoc
2. OR, call our toll free number: 1-888-632-2738
3. OR, download the MDLIVE App available in the iTunes store and Google Play

You can start using MDLIVE immediately after you sign up or activate your account. Sign up and activation are totally free. If you are required to pay, you will only be asked for your credit card information after you visit with a doctor. Once you have an MDLIVE account, you can browse doctor profiles, view available appointment times and schedule an appointment with the doctor of your choice. Want to go one step further? Be sure to fill out your medical history profile to better prepare your MDLIVE doctor for your appointment.

MDLIVE is available 24 hours a day, 7 days a week and 365 days a year, even on holidays. Use MDLIVE anytime you have a non-emergency medical condition, are unable to see your primary care doctor or when you simply prefer a convenient, cost effective alternative to the emergency room, urgent care center or clinic.

Getting started is totally free. MDLIVE only asks you to pay when you make an appointment, so you won't get tied into any recurring membership payments. You will only be charged after you choose to visit with a doctor and your appointment time and payment information are confirmed. You can cancel your appointment and receive a full refund, provided that you cancel at least 24 hours before your appointment time. MDLIVE accepts most major credit and debit cards.

To use video conferencing you need:

- Windows®7, Vista, or XP
- A Mac running OSX 10.6 (Snow Leopard) or superior
- Highspeed internet connection
- A webcam with at least 1.3 megapixels
- Microphone (most webcams already have microphone built in)

After you set up your account, you will be able to use a simple online simulation to test your configuration and check if you are ready for a virtual consultation.

If you have any additional questions, call MDLIVE at 1-888-632-2738. Highly trained health service specialists are standing by to take your call, 24/7/365.