RE: ID Cards Enclosed

Thank you for choosing MVP Health Care[®] (MVP) for your health insurance needs. Enclosed, you'll find a new set of MVP Member ID cards. You are receiving these cards because **your plan now includes myVisitNow***.

Your employer has added **myVisitNow**® to your MVP health plan so you can access 24/7 adult and pediatric urgent care services via your smartphone, tablet, or computer with a webcam. You can also conveniently self-schedule appointments with psychiatrists, qualified mental health professionals, nutrition and diet specialists, and lactation consultants—without leaving your home. Register now at **myVisitnow.com** and download the **myVisitNow** app from the App Store® or Google Play™.

As health authorities continue to closely monitor the status of the COVID-19 (coronavirus) outbreak, MVP has made your health and well-being a top priority. You can find the most up-to-date information and resources at **mvphealthcare.com/COVID19**.

Review your ID cards carefully and make sure the information on them is correct. You should destroy any MVP Member ID Cards you have previously received and use these new cards going forward.

If you have any questions, or if there are any errors on your cards, please contact the MVP Customer Care Center at the phone number listed on the back of your MVP Member ID card.

Thank you for choosing MVP. We'll be there when and where you need us.

Sincerely,

Laurie H. Metheny

Senior Leader, Service and Experience

MVP Select Care, Inc.

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Enclosure

^{*} myVisitNow from MVP Health Care is powered by American Well. Regulatory restrictions may apply.